

How to Spa...



Elan Spa

At THE GREENWAY HOTEL

Spa Opening Times

Monday - Friday

Pool & Thermal Retreat & Hot tubs 7.00 am – 9.00 pm
Spa Treatments 10.00 am – 6.00 pm

Saturday & Sunday

Pool & Thermal Retreat & Hot tub 8.00 am – 8.00 pm
Spa Treatments 10.00 am – 6.00 pm

All our guests have complimentary access to the Elan Spa facilities when booking any 55-minute treatment. A charge of £25.00 per person, per day (bookable in advance) will be charged to the individual guests wishing to use the facilities without a treatment booking. Robes, towels and slippers will be provided for the guests' comfort. This will be valid for use between our standard arrival time of 3.00pm and departure time of 11.00am.

Spa Etiquette

We have created a relaxed, tranquil environment; please support this by following our spa etiquette:

Non-smoking area • Mobile free area • Please wear swimwear at all times • Please wear bathrobes in public areas

What To Bring

Robes and towels are provided during your visit. Hairdryers and toiletries are available in changing rooms and hotel rooms. Remember to bring your swimwear and gym wear, suitable non-slip footwear and trainers.

Treatments

To avoid disappointment we advise all treatments are booked and treatment choice confirmed before arrival. Please arrive 10 minutes before your appointment time to fill out necessary medical questionnaires. Late arrival for treatments may result in your treatment time being reduced. Please inform a member of staff of any illness, injury or health issue that may be relevant to your treatment or visit at the time of booking.

Mums to Be

Please inform at the time of booking and when visiting if you are pregnant, so that we can advise what facilities are safe to use. Treatments are available after the first 3 months.

Cancellation Policy

Treatments and facility use require 48 hours' notice to cancel or move, failure to do so will result in full payment.

Child Policy

Children under the age of 4 have no access to the pool and spa facilities.

Children age 4 - 12 must be accompanied and supervised by an adult within the pool at all times.

Children age 13 - 16 may use the pool, if accompanied by an adult pool side.

Children under the age of 16 are not permitted to use the Thermal Suite/Fitness Gym Studio or have spa treatments.

Access times to the pool 7.30am - 9am and 5pm - 6.30pm